



Terms and Conditions

1. Privacy Policy Statement

This Web Site DOES NOT contain or use 'cookies' to collect information from or about users of its web site. Email links are provided as a means to contact ABC Auto Services and their subsidiaries for additional information or to make comments. The sender's return email address will be used to respond to comments and questions and will not be made available to others for any purpose. This web site may contain links to other external web sites. If you decide to utilize any of the external links, you will be directed to a site, which is not covered by our privacy policy. We recommend that you read the privacy statements of these sites since their policies may differ from ours.

2. Nationwide Auction Bidding Statement

ABC Auto Services or their affiliates cannot guarantee the availability of bidding due to internet disturbances, outside power, problems with the auction site, and any other reason which may cause the bid not to be placed or not sufficiently bid to the maximum requested by the customer. We will make the best attempt possible to place each bid, however, if the bid cannot be placed for any reason we will not be held responsible.

3. Collision Estimate Interpretation Statement

ABC Auto Services or their affiliates will try to be as accurate as possible with the information received from the estimate we are interpreting. We cannot, however, guarantee the accuracy of the estimate explanation due to the fact that the estimate written is from a third party. We are interpreting what is on the estimate not the actual damage to the vehicle.

4. Salvage Bid Service Statement

ABC Auto Services or their affiliates do not create the bids offered for your vehicle nor do we place bids ourselves. We will obtain 3 (three) separate bids on your vehicle that will be based on the information we receive from you. These bids will be from reputable agencies both wholesale and/or retail depending on the vehicle information we receive. The bids will be good for a period of 7 (seven) days providing the description of the vehicle is accurate. Past the 7 (seven) day period, the bid values are negotiable with the individual agencies offering them. We cannot be held responsible for inaccurate descriptions of the vehicles from the customer toward the bid value.

5. Condition Report Service Statement

ABC Auto Services or their affiliates or agents report on what is seen and heard at the time of the report and cannot be held responsible for any omission of said inspection. Omissions may occur due to, but not limited to; human error, weather conditions, hidden damage, theft, location and/or positioning of vehicle and condition of vehicle after vehicle was inspected. While we regret that this may happen, we cannot be held responsible for errors in opinion, or omissions due to the above. **Bid on these vehicles with extreme caution and use your own discretion.**

6. Collision Shop Referral Statement

ABC Auto Services or their affiliates upon receiving the location or area you are in need of a repair facility will locate the 3 (three) certified facilities closest to it. If there are none, or less than 3 (three) facilities, within a 50 (fifty) mile radius, we will locate at our discretion the closest facilities to that area. The vehicle repair facilities are responsible for the repairs done to the vehicle and any and all claims should be directed to them. We cannot be held responsible for poor workmanship due to repairs done at any location. We are only acting as a directory to the repair facilities and cannot guarantee any work done by them. Your own due diligence is an important part in ultimately choosing a shop.

7. Parts Locator Service Statement

ABC Auto Services or their affiliates upon receiving the list of used parts you require will notify you if there will be an additional charge for the service (usually we will find 5 different used parts for the initial fee). If you decide not to continue we will gladly refund your initial fee. Once we accept the list we will locate the used parts, notify you of their accessibility, negotiate the price (if requested), and find shipping costs. We cannot be held responsible for damage during shipment to you, returned items, poorly described parts by the distributor, monetary issues and shipments not received. The ultimate responsibility for the parts and payment will be yours. You will be in direct contact with the establishment that has your part and will make payment directly to them.

8. eBay Sales Assistance Statement

ABC Auto Services or their affiliates upon receiving the information regarding the vehicle you want placed on eBay will notify you how to continue the placement. We cannot be held responsible for the sale of the vehicle as it is an open bid type auction, depending on your needs for the vehicle, starting price, buy it now price, reserve and other considerations your vehicle may not sell or receive bids. We will offer you advice toward what we believe to be the best way to market your vehicle, but the ultimate decisions will be yours.

9. Wholesale and Retail Pricing Statement

ABC Auto Services or their affiliates do not create values for your vehicle. Values are based on the information received from the customer. Prices will be from reputable agencies both wholesale and retail. The prices will usually be valid for a period of 30 (thirty) days; if the description of the vehicle is accurate. Values are usually not valid for periods longer than 30 (thirty) days. We cannot be held responsible for inaccurate descriptions of the vehicles from the customer toward the value. Factors that may effect value, include but are not limited to market, demand, seasonal conditions, miles and condition. We are not a purchasing agent for these vehicles. All prices are contingent upon accurate information.

10. Transportation Assistance Service Statement

ABC Auto Services or their affiliates upon receiving the location or area you are in need of a transport will obtain for you 3 (three) estimates on transporting your vehicle to the location you desire. We are not a broker or transport company. We will request quotes from several transport agencies and offer you the best 3 (three). Once you have decided on a transport agency, the responsibility to contact them will be yours. They will become your agent at that time. We cannot be held responsible for damage to the vehicle during shipping, increases in cost, or time constraints. Due to congestion, repairs, and other non-foreseen circumstances transporters may not always pick-up or deliver in a timely fashion. We cannot be held responsible for these or any delays.

11. General Disclaimer Statement

In all cases where there is a third party involved in the service, we are acting as an agent for both customer and service provider. Our first responsibility is to our customer. Once the customer and the provider have made contact we can no longer be held responsible for issues that may occur. We will offer our customers assistance, however, by offering assistance does not mean we accept responsibility for any problem that may arise. Customers will hold ABC Auto Service, owners, agents or affiliates harmless against any loss, delays, claims and suits having to do with the above-mentioned services.

I understand and agree to all the above terms and conditions:

Signed _____

Dated _____